

Workshop format (NOKUT / IAQA)

- 3 workshops á 45 minutes
- Content is based on the country presentations
- 5 min presentation of task (see below)
- Participants work for 30 min
- 5 min reflection
- *Joint reflection in plenum on Friday*

Fictional case on developing a new review methodology with (external) stakeholders

Task:

The participants are asked to plan the development of a new review methodology of EQA activity in a (fictional) QA agency with the support and/or inclusion of (external) stakeholders.

The participants should depart from ESG standard 2.2. During the group work, the participants should consider **WHY stakeholders should be involved, WHICH ones will be involved, HOW they are involved**, and at **WHICH PHASE they are involved**.

While discussing these issues the participants are expected to reflect over the potential benefits and challenges of stakeholder inclusion. The participants should sum up their discussion in a brief bullet-point list.

Outcome

One-pager with bullet-points consisting of:

- Brief description of an EQA activity in which stakeholders should be included
- Why should stakeholders be included?
- Which stakeholders are included?
- How are they involved?
- At which phase of the project are they involved?

Intended learning outcomes for participants:

- Identify potential stakeholders in future reviews of EQA activities
- Justify choice for why certain stakeholders should or should not be included
- Ability to plan EQA activities with the support of (external) stakeholders