

Danish Accreditation Institution (DAI)

- ENQA lessons

1. Denmark needs a proper complaints procedure

(Very difficult because it would require a change in the law, and many politicians would probably view it as potentially “more bureaucracy”, but we’ve come up with something)

2. We need to have a follow up-procedure after institutional review/accreditation

(It’s in the works)

3. Focus the thematic analysis in Denmark.

4. The review could potentially be a lever for your own strategies?

(E.g. by presenting the panel with ideas for development of the agency practice and have them recommend it, if they agree)